



ROHO® Non-Powered Mattress Overlays & Accessories Operation Manual



SUPPLIER: This manual must be kept with this product.

CAREGIVER: Before using this product, read these instructions and save for future reference.

shape fitting technology®

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ROHO, Inc. has a policy of continual product improvement and reserves the right to amend this document. The current version of this document is available at www.roho.com.



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WARNINGS



Mattress Overlay - Entrapment and Fall Risks: Medical experts and governmental entities in various countries have determined that the use of side rails on beds may present a life-threatening entrapment danger to the individual. Bed frame side rail usage is not a requirement for the functional operation of any ROHO product; however, the use of side rails may be clinically indicated for certain individuals. The decision whether to use side rails should be based upon applicable laws, regulations, the individual's condition and needs, and a case-by-case assessment by clinicians and / or healthcare providers actively involved in the individual's care. Such an assessment may include, but not be limited to: the individual's physique, overall condition, level of confusion or cognitive impairment (with or without medication), mobility (or lack thereof), history of falls, combativeness, attempts to get out of bed, uncontrolled body movement, and frustration when confined.

Knowledgeable and properly trained caregivers should:

- In the event a decision is made to use side rails, ensure that any risks associated with the individual becoming entrapped in the side rails are identified and steps are taken to minimize such risks.
- In the event a decision is made not to use side rails, ensure that any risks associated with the individual falling out of bed are identified and steps are taken to minimize such risks.
- Determine whether to use pads, bolsters, alarms, high-low beds, or other positioning aids and safety devices that are available on the market to reduce the risk of entrapment or falls.
- **Suffocation Risk:** The ROHO SOFFLEX 2 Mattress Overlay (SOFFLEX 2) and ROHO PRODIGY Mattress Overlay (PRODIGY) should not be used by infants or other individuals who are at risk of suffocation.
- **Skin/soft tissue breakdown can occur due to a number of factors, which vary by individual. Check skin daily.** Redness, bruising, or darker areas (when compared to normal skin) may indicate the beginning of soft tissue breakdown and needs to be addressed. **STOP USE** if any discoloration does **NOT** disappear within 30 minutes after transferring from the product. Consult a healthcare professional immediately.
- **Check inflation and adjustment frequently, at least once a day!**
- **Ensure that product sections are snapped together before and during use.**
- **Weight Limit:** The mattress overlay should be correctly sized to the individual and the bed mattress. If it is **NOT**, the product's benefits may be reduced or eliminated, increasing risk to skin and other soft tissue.
- **DO NOT use ROHO® Mattress Overlay Enclosure Cover (Overlay Enclosure Cover) handles to lift or slide the individual, as it may result in injury.**
- **While properly adjusted mattress overlays will protect the individual from tissue trauma, they do not eliminate the need for periodic individual turning.**
- **It is important that the product be set up by knowledgeable caregivers who are properly trained in the use of this product.**



WARNINGS, Continued



- **PROPER INFLATION:** Refer to the Adjustment Instructions for proper inflation guidelines. Proper inflation offers the maximum therapeutic benefit to the individual. Please note that a product that has been properly adjusted for the specific individual may appear under-inflated when unoccupied; this is because the individual's body mass is no longer loading the product. The use of any inflation device other than the supplied hand pump may damage the product and void the warranty.
- **DO NOT use an under-inflated or over-inflated product. Doing so reduces or eliminates the product's benefits, increasing risk to the skin and other soft tissue.**
If your product does not appear to be holding air, see TROUBLESHOOTING. If your product is still not holding air, contact your clinical caregiver, distributor, or ROHO, Inc. immediately.
- **The cushioning products featured in this operation manual are NOT recommended for use with x-rays due to potential radiopacities, which may interfere with diagnoses or surgical procedures that require radiographic images.**
- **Placing too many linens or other materials between the product and the individual will reduce the product's effectiveness.**
- **DO NOT use the product as a water flotation device (e.g., a Life Preserver). It will NOT support you in water.**



CAUTIONS



- Changes in altitude may require adjustment to your product.
- Keep the product away from sharp objects, which may puncture the air cells and cause deflation.
- **DO NOT** expose the product to high heat, open flames or hot ashes.
- If a product has been in temperatures less than 32°F / 0°C and exhibits unusual stiffness, allow the product to warm to room temperature, then open air valve(s). Roll and unroll the product until the material is soft and pliable again. Repeat adjustment instructions before using.
- **DO NOT** use any valve or air cell as a handle for carrying or pulling the product. Grasp mattress overlay sections by the base or the outside edges. **DO NOT** use the product as a transfer surface. **DO NOT** re-position the product while it is in use.
- **DO NOT** allow oil-based lotions or lanolin to come in contact with the product as they may degrade the material.
- Prolonged exposure to ozone will degrade the product and may affect the performance of the product and invalidate the product warranty.
- Straps must be attached for use with the SOFFLEX 2 and the PRODIGY unless used with the Overlay Enclosure Cover. The Overlay Enclosure Cover straps must be secured to the bed mattress when the cover is in use.

PRODUCT INTENDED USE

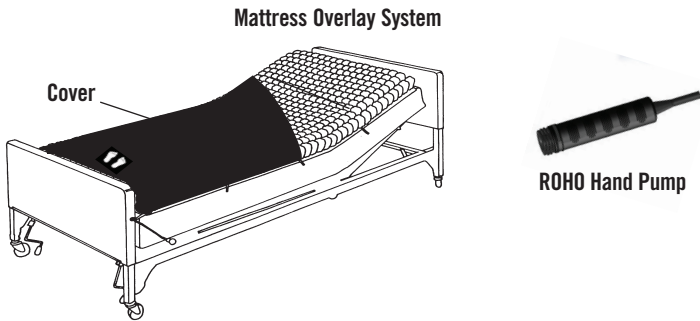
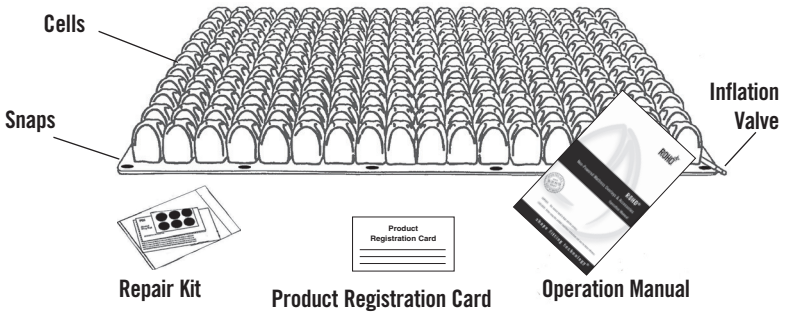
The products in this manual are intended to be part of an overall care regimen. ROHO, Inc. recommends that a clinician make product recommendations based upon an evaluation of the individual's medical and therapeutic needs.

- The ROHO® DRY FLOATATION® Mattress Overlay System (Standard Overlay) and the ROHO DRY FLOATATION Bariatric Mattress Overlay System (Bariatric Overlay) are non-powered, air-filled, adjustable, zoned, reactive, full support surfaces that are intended to conform to an individual's shape to provide skin/soft tissue and deep tissue injury protection and an environment to facilitate wound healing. ROHO mattress overlays must be used on top of standard hospital, nursing home, home care or consumer mattresses. There is no weight limit for the Standard Overlay or Bariatric Overlay when properly sized to the individual and the bed mattress.
- The ROHO® DRY FLOATATION® Isolette (Isolette) and ROHO® DRY FLOATATION® Nesting Pad (Nesting Pad) are designed for infants who may require skin/soft tissue protection as part of their medical care, and fit standard hospital isolettes and home isolettes.
- The ROHO® DRY FLOATATION® Operating Room Pad (O.R. Pad) is a non-powered, air-filled, adjustable, zoned, reactive, full support surface that is intended to conform to an individual's shape to provide skin/soft tissue and deep tissue injury protection. The O.R. Pad must be used on top of an operating room table on the flat surface, without additional positioning devices between the table and O.R. Pad. There is no weight limit for the O.R. Pad when properly sized to the individual and table.
- The ROHO® DRY FLOATATION® Head / Neck Pillow (Head / Neck Pillow) is designed to provide cushioning and support to the head and neck for individuals who may require skin/soft tissue protection.
- The ROHO® Thyroid Pillow (Thyroid Pillow) is designed for individuals who are undergoing surgical procedures that require hyperextension of the neck.
- The ROHO® SOFFLEX® 2 Mattress Overlay System (SOFFLEX 2) is a non-powered, air-filled, adjustable, zoned, reactive, full support surface that is intended to conform to an individual's shape to provide skin/soft tissue and deep tissue injury protection and an environment to facilitate wound healing. The SOFFLEX 2 must be used on top of a standard hospital, nursing home, home care, or consumer mattress. There is a weight limit of 330 pounds (150 kg) when properly sized to the individual and bed mattress.
- The ROHO® PRODIGY® Mattress Overlay System (PRODIGY) is a non-powered, air-filled, adjustable, zoned, reactive, full support surface that is intended to conform to an individual's shape to provide skin/soft tissue and deep tissue injury protection. The PRODIGY Mattress Overlay System must be used on top of a standard hospital, nursing home, home care, or consumer mattress. There is a weight limit of 300 pounds (136 kg) when properly sized to the individual and bed mattress.
- The ROHO® Mattress Overlay Foam Insert Pad (Insert Pad) or ROHO® Leveling Pad (Leveling Pad) may be used in place of mattress overlay sections for areas that do not require skin/soft tissue protection. Consult with a clinician.

CPR

CPR may be performed without deflating the product. A cardiac board is not necessary.

PARTS DETAIL *(Standard Overlay Section shown)*



To order replacement parts, **from the U.S.A.**, contact the ROHO Customer Service Department, call your product provider, or visit The ROHO Store at www.therohostore.com. **Outside the U.S.A.**, contact your country's ROHO distributor.

PRODUCT SPECIFICATIONS

MATERIALS:

- ROHO® DRY FLOATATION® products featured in this manual are made of neoprene rubber with nickel plated brass valve(s).
- SOFFLEX 2 is made of polyether polyurethane with a nickel plated brass valve and nylon straps
- PRODIGY is made of Flame Retardant Polyvinyl Chloride (PVC) Film (DEHP Free) with nickel plated brass valve and nylon straps.
- ROHO® Reusable Mattress Overlay System Cover (Reusable Overlay Cover) and Overlay Enclosure Cover are made of two-way stretch, moisture-resistant fabric with a zipper, straps and carrying handle. Refer to the care label attached to your cover for material content.

The Reusable Overlay Cover and the Overlay Enclosure Cover are designed to fit the Standard Overlay system, SOFFLEX 2 system, and PRODIGY system. Covers are not available for all sizes.

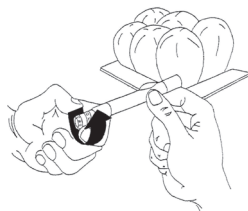
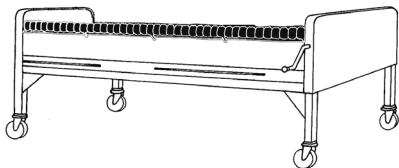
PRODUCT SPECIFICATIONS, Continued

	Width x Length x Height (in.)	Width x Length x Height (cm)	Weight (lb.)	Weight (kg)
Standard Overlay Section	33.75 x 19.25 x 3.25	86 x 49 x 8.5	8.0	3.6
Standard Overlay System (4 Sections)	33.75 x 75 x 3.25	86 x 190.5 x 8.5	32.0	14.4
Bariatric Overlay System (8 Sections)	39.5 x 75 x 3.25	100.5 x 190.5 x 8.5	36.5	16.5
	41.5 x 75 x 3.25	105.5 x 190.5 x 8.5	38.5	17.4
	54.5 x 75 x 3.25	138.5 x 190.5 x 8.5	47.5	21.5
	60 x 75 x 3.25	152.5 x 190.5 x 8.5	50.5	22.9
Bariatric Overlay System (12 Sections)	48.5 x 75 x 3.25	123 x 190.5 x 8.5	45.0	20.4
Standard SOFFLEX 2 Section	36 x 27.5 x 3.5	91.5 x 70 x 9	2.25	1.0
Standard SOFFLEX 2 System (3 Sections)	36 x 81.75 x 3.5	91.5 x 207.5 x 9	6.5	2.9
PRODIGY Section	36 x 27.5 x 3.5	91.5 x 70 x 9	3.25	1.4
PRODIGY System (3 Sections)	36 x 81.75 x 3.5	91.5 x 207.5 x 9	9.6	4.3

NOTE: All measurements are approximate.

ADJUSTMENT INSTRUCTIONS FOR:

- Standard Overlay**
- SOFFLEX 2**
- O.R. Pad**
- Bariatric Overlay**
- PRODIGY**



1: For mattress overlays: Remove all bed linens except the support mattress pad or sheet from existing bed mattress. Place the mattress overlay sections cell side up, on top of the bed mattress. Align the mattress overlay sections and snap together.

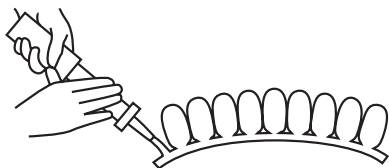
For the O.R. Pad: Place the section or system on the operating table, cells facing up.

2: Turn the valve counter-clockwise to open.

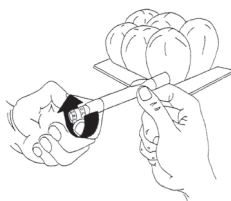
NOTE: If there is more than one valve per section, only open one.

NOTE: SOFFLEX 2 and PRODIGY, valves are located on the bottom surface.

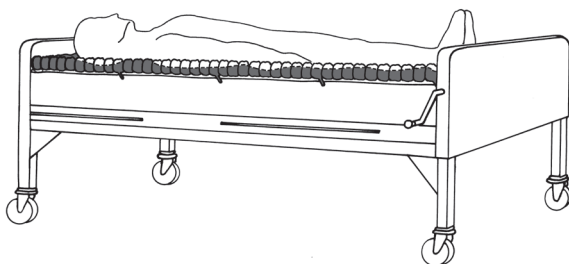
ADJUSTMENT INSTRUCTIONS, Continued



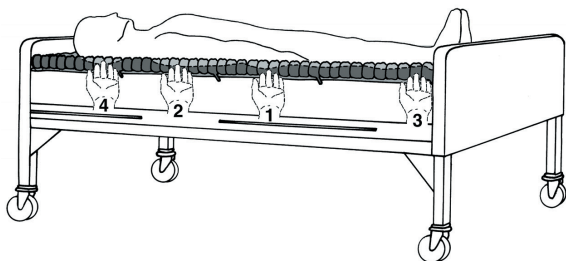
3: Slide the pump's rubber nozzle over the valve and inflate until the product arches slightly upward.



4: Turn the valve **clockwise** to close. Remove the pump. Repeat steps 2 and 3 for remaining sections.



5: For mattress overlays only: Reapply bed linens (maximum one sheet, one draw sheet, or one incontinent pad). Place the individual on the mattress overlay in their normal lying position. *Linens not shown.*



6: For mattress overlays and O.R. Pad: To adjust for the proper immersion level of each product section, slide your hand between the product surface and the individual's lowest bony prominence. Turn the valve **counter-clockwise** to open, and release air until the area of high risk is within the suggested Inflation Guidelines (see the next page). Turn the valve **clockwise** to close. Repeat Step 6 for the remaining product sections.



NOTE: The adjustment sequence noted in the image is ROHO's recommendation; the sequence for adjusting the product may vary for each individual.

NOTE: Confirm proper adjustment after transferring the individual back onto the product.

ADJUSTMENT INSTRUCTIONS, Continued

! **NOTE:** Inflation Guidelines should be followed to ensure adequate air between all parts of the individual and all sections of the mattress overlay or O.R. Pad. See WARNINGS.

Inflation Guidelines:	
Product	Distance From Base
Standard Overlay, Bariatric Overlay, O.R. Pad, and SOFFLEX 2	½ in. to 1 in. (1.5 cm to 2.5 cm)
PRODIGY	1 in. to 1.5 in. (2.5 cm to 4 cm)

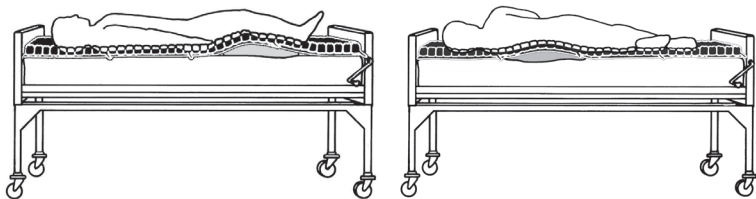
! **NOTE:** Insert Pads or Leveling Pads may be used as replacement of Standard Overlay sections **ONLY**. **DO NOT** use them as replacement solutions where the individual is at risk of tissue breakdown. Replace the pad(s) with Standard Overlay section(s) at the first indication of tissue trauma. Ensure that the pad(s) and sections(s) are properly snapped together before use.

LINENS

Too many linens between the product and the individual will compromise skin protection performance, prevent the individual from sinking in, and reduce pressure distribution. It is recommended that a maximum of:

- One flat or contoured sheet, arranged loosely over the mattress overlay.
- If needed, a draw sheet for moving and transferring can be used.
- If needed, one incontinent pad can be used.
- Water-resistant Reusable Overlay Covers and Overlay Enclosure Covers are available from ROHO, Inc.

PILLOW POSITIONING



Special Positioning: For an individual with special positioning needs while lying on their side or back, a pillow can be placed beneath the mattress overlay. Consult with your clinician or healthcare provider for proper pillow positioning.

ATTACHMENT OF OVERLAY STRAPS

NOTE: Four (4) Overlay Straps are included to aid in securing the SOFFLEX 2 and PRODIGY to the bed mattress.

1. Attach one strap to each corner of the mattress overlay.
2. Stretch the straps around the corners of the bed mattress to secure the mattress overlay to the bed mattress.

NOTE: Straps are provided with SOFFLEX 2 and PRODIGY Systems only.

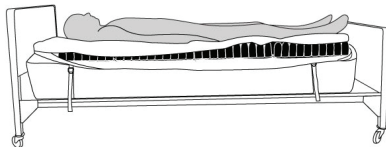
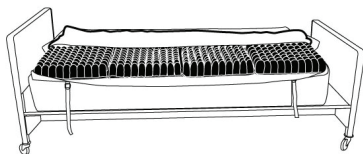
ADJUSTMENT INSTRUCTIONS, Continued

Reusable Overlay Cover Attachment and Removal:

1. Attachment: Remove all bed linens, except the support mattress pad or sheet, from the existing bed mattress. Unfold. Place the “feet graphic” at the foot of the bed. Stretch each corner of the cover over the mattress overlay and bed mattress.
2. Removal: Pull each corner up and over the bed mattress and mattress overlay.

Overlay Enclosure Cover Attachment:

1. Remove all bed linens, except the support mattress pad or sheet, from the existing bed mattress.
2. Referring to the directional labels, place the cover on top of the bed mattress, unzip one side fully, and fold the cover top to one side. Wrap the straps under the bed mattress and buckle to secure the cover to the bed mattress. **NOTE:** Overlay straps cannot be used with the Overlay Enclosure Cover
3. Place the mattress overlay, cell side up, inside the cover. Align the mattress overlay sections and snap together.
4. Follow the inflation steps in the Adjustment Instructions for the mattress overlay, and continue with step 5 of these instructions.
5. Reapply the bed linens (maximum one sheet, one draw sheet, or one incontinent pad).
6. Unfold the cover top.
7. Place the individual on the mattress overlay in their normal lying position.
8. Follow the immersion steps in the Adjustment Instructions to properly immerse the individual.
9. Once the proper immersion is achieved, zip the cover closed.



Overlay Enclosure Cover Removal:

To Remove the Mattress Overlay and Overlay Enclosure Cover TOGETHER:

1. Transfer the individual to a different surface.
 2. Unbuckle and remove the cover from the bed with the mattress overlay still enclosed.
- NOTE:** If placing the individual back on the mattress overlay, ensure the sections are snapped together and lying flat. Continue with step 4 of the Overlay Enclosure Cover Attachment instructions.

To Remove the Mattress Overlay and Overlay Enclosure Cover SEPARATELY:

1. Transfer the individual to a different surface.
2. Unzip one side of the cover.
3. Unsnap and remove the mattress overlay sections from the cover.
4. Unbuckle the cover from the bed mattress and remove the cover from the bed mattress.

ADJUSTMENT INSTRUCTIONS, Continued

Adjustment Instructions for Isolette and Nesting Pad

1. Turn the valve **counter-clockwise** to open. Slide the pump's rubber nozzle over the valve and inflate until the product arches slightly upward. Turn the valve **clockwise** to close. Remove the pump.
2. Place the infant on the mattress overlay. To properly immerse the infant, adjust the Isolette or Nesting Pad by placing your open hand under the infant's lowest bony prominences, and then release air until there is no more than 1 in. (2.5 cm) and no less than ½ in. (1.5 cm) between the areas of high risk and the base of the Isolette or Nesting Pad.
3. Turn the valve **clockwise** to close.

Adjustment Instructions for Thyroid Pillow

1. Turn the valve **counter-clockwise** to open. Slide the pump's rubber nozzle over the valve and inflate the pillow to the level needed for hyperextension of the neck.
2. Turn the valve **clockwise** to close and remove the pump.

Adjustment Instructions for Head / Neck Pillow

1. Turn valve **counter-clockwise** to open. Slide the pump's rubber nozzle over the inner valve and inflate the pillow until it begins to slightly arch upward.
2. Turn valve **clockwise** to close and remove pump.
3. Repeat for the outside valve.
4. Place the individual's head / neck on the pillow. To properly immerse the individual's head / neck, adjust the pillow by placing your open hand under the individual's head / neck, and then release air until there is no more than 1 in. (2.5 cm) and no less than ½ in. (1.5 cm) between areas of high risk and the base of the Head / Neck Pillow.
5. Turn each valve **clockwise** to close.

CLEANING & DISINFECTING

Cleaning and disinfecting are two separate processes. Cleaning must precede disinfection.

NOTE: Before use by a different individual, clean, disinfect, and check product for proper functioning.

To clean the Reusable Overlay Cover and Overlay Enclosure Cover:

Remove cover from mattress overlay. Machine wash, gentle cycle, in cold water (30°C) with a mild detergent. May also wipe clean with neutral detergent and water. Rinse thoroughly. Tumble dry low.



NOTE: DO NOT dry clean the Reusable Overlay Cover.



To disinfect the Reusable Overlay Cover and Overlay Enclosure Cover:

Hand wash, using a dilution of one part household bleach to nine parts water. Quaternary-type disinfectants may also be used in concentrations recommended by the manufacturer. Rinse thoroughly. **NOTE:** The cover may be machine washed occasionally in hot water (60°C) for disinfection. However, ROHO, Inc. recommends against repeated washings at high temperatures, as this can accelerate degradation of the cover. Tumble dry low.



NOTE: Follow guidelines on bleach or disinfectant container.

CLEANING & DISINFECTING, Continued

To clean the air-filled products featured in this manual:

Remove all linens and/or straps. Turn valve(s) clockwise to close and place product in large sink. Use mild liquid hand soap, hand dishwashing liquid, laundry detergent, or multipurpose detergent that is used for general cleaning. Dilute, following product label directions for surface cleaning. Use a soft plastic bristle brush, sponge, or wash cloth to gently scrub all surfaces. Rinse thoroughly with clean water and air dry.



To disinfect the air-filled products featured in this manual:

Repeat cleaning instructions. Use a solution of 1 part household liquid bleach per 9 parts of warm water. Follow safety guidelines on bleach product label. Keep the clean product wet with bleach solution for 10 minutes. Rinse thoroughly with clean water and air dry. **NOTE:** Most germicidal disinfectants are safe if used following the disinfectant manufacturer's dilution directions.



DO NOT:

- machine wash or machine dry ROHO DRY FLOATATION products, PRODIGY, SOFFLEX 2, or Thyroid Pillow.
- use abrasives such as steel wool or scouring pads.
- use caustic, automatic dishwasher detergents.
- use cleaning products containing petroleum or organic solvents including acetone, toluene, Methyl Ethyl Ketone (MEK), naphtha, dry cleaning fluids, adhesive removers, etc.
- allow water or cleaning solution to enter the product.
- expose to direct sunlight, ultraviolet light or ozone gas cleaning methods.
- use oil-based lotions, lanolin, or phenolic-based disinfectants on ROHO DRY FLOATATION products or Thyroid Pillow because they may compromise the integrity of the material.

Note on Sterilization: ROHO products are not packaged in a sterile condition, nor are they intended or required to be sterilized prior to usage. High temperatures accelerate aging and may cause damage to the product assembly. If institution protocol demands sterilization, open the valve(s) and use the lowest temperature possible for the shortest time possible. Gas sterilization is preferable to steam autoclave, but neither is recommended. In any process using pressure, ensure all valves are open to prevent damage to the product. ROHO, Inc. highly discourages sterilization methods using temperatures greater than 200° F (93° C) for DRY FLOATATION products or the Thyroid Pillow and 160° F (71°C) for Air Floatation Mattress Overlays.

DISPOSAL

When properly used and disposed of, the components of the products in this manual are associated with no known environmental hazards. Dispose of the product and/or components in accordance with the applicable regulations in your jurisdiction. **DO NOT INCINERATE.**

TROUBLESHOOTING

Not Holding Air: Inflate the product. Then confirm that all valves are completely closed (turn valves **clockwise**). Look for holes. If large holes or leaks are found, see REPAIR PROGRAM. If very small holes or no holes are visible, follow the instructions in the Repair Kit provided with your product.

Uncomfortable/Unstable: Make sure the product is not over-inflated or under-inflated (see **Adjustment Instructions**). Make sure air cells are facing individual. Make sure the product is not too big or too small for the bed. Allow individual to lie on the product for at least one hour to adjust to the texture of the product and immersion into the air cells.

Mattress Overlay Slides on Bed: Make sure mattress overlay sections are snapped together. If mattress overlay sections are on slick sheet, remove slick sheet. If using the Overlay Enclosure Cover, check to make sure that the straps are secured to bed mattress. If using SOFFLEX 2 or PRODIGY without the Overlay Enclosure Cover, check to make sure that the mattress overlay straps are secure.

REPAIR PROGRAM

If you require a repair, you may return the product for assessment. Before returning the product to ROHO, Inc., contact our Warranty Service Department **in the U.S.A** (warranty@roho.com). **Outside the U.S.A.**, contact the nearest ROHO distributor.

Be advised that a charge will be assessed for any service provided for product that does not qualify under the product's warranty.

LOANER PROGRAM (U.S.A. ONLY)

ROHO, Inc. offers a loaner Standard Overlay section (Bariatric extensions are not included) while your Standard Overlay section is being repaired. Loaner Standard Overlay sections require a deposit. Contact our Warranty Service Department. **The Loaner Program is only available for the Standard Overlay.**

CONTACT INFORMATION

In the U.S.A.:

ROHO Warranty Service and Customer Care:

Phone: 800-851-3449 • Fax: 888-551-3449

Warranty Service: warranty@roho.com

Customer Care: cc@roho.com

Note: If directed to return any items, please send to:

ROHO, Inc.

1501 South 74th Street

Belleville, IL 62223

Outside the U.S.A.:

ROHO International:

intl@roho.com • Phone: 618-277-9150 • Fax: 618-277-6518

Or visit www.roho.com for a list of ROHO International distributors.

RETURN POLICY

All products returned must be new and unused, require prior authorization from ROHO, Inc., and are subject to a restocking charge. Before returning your product: **In the U.S.A.**, contact our Warranty Service Department; **outside of the U.S.A.**, contact your country's ROHO distributor.

LIMITED WARRANTY

What is covered?

ROHO, Inc. covers any defects in materials or workmanship of the product.

For how long?

DRY FLOATATION Products and Thyroid Pillow (24 months), SOFFLEX 2 (18 months), and PRODIGY (12 Months), from the date the product was originally purchased, with the exception of covers, which have a 6-Month Limited Warranty.

What is not covered?

A product that has been misused, damaged by an accident, or damaged from "an act of Nature," e.g., flood, tornado, earthquake, fire. Any substitutions of supplied product accessories or modification to the product will void the warranty.

What we will do.

Within a reasonable amount of time after you return the product to us, we will repair or replace at our option any defect in material and workmanship and ship it back to you, all free of charge.

What the customer must do.

Within the U.S.A., the customer must contact ROHO, Inc. Warranty Service Department. Note: Any items sent to ROHO, Inc. without prior authorization will not be returned to the customer. **Outside the U.S.A.**, contact your country's ROHO distributor.

Questions?

See CONTACT INFORMATION.

Disclaimer.

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